United States Postal Service

INDUSTRYALERT

August 2, 2016

Mailer Scorecard Available for Review

The elnduction Quality Metrics within the Mailer Scorecard have been tested and validated and are ready for use. We encourage all mailers participating in the elnduction program to begin reviewing their July Metrics which can be found within the elnduction Tab of the Mailer Scorecard. Reference section 4.3 elnduction Tab via the following link to access information on the metrics: <u>Guide to Streamlined Mail</u> Acceptance For Letters and Flats Reporting

If you notice any irregularities or have any questions with the Mailer Scorecard the USPS will host hotline calls scheduled for every Wednesday and Friday till October 2016. You can also contact the *PostalOne!* Helpdesk at 800-522-9085 or via email at postalone@usps.gov to report irregularities or ask questions. Please include the phrase "Mailer Scorecard" in the subject line of the email.

Dial in information for the Mailer Open Line calls:

Wednesdays and Fridays (2:00pm EDT)

US/Canada Attendee Dial-in: 1-855-860-7461 (US)

Attendee Direct URL:

https://uspsmeetings.webex.com/uspsmeetings/j.php?MTID=mef6ed0d2d8023631b8a1f19aba177b27

Conference Code: 867 702 1992

Note: One item that impacts a small number of elnduction mailers remains open. Today the elnduction system identifies a Mis-shipped error for containers containing sacks of Periodicals, Standard Mail and Bound Printed Matter when the pallet placard in the eDoc does not coincide with the destination facility. The elnduction system will be enhanced to use sack-level data and the eDoc entry location of the container to evaluate mis-shipped errors for sacks on pallets. This enhancement is scheduled to be implemented in November 2016.

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